

Community & National DeafBlind Resources for Marylanders



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MSDE Division of Rehabilitation Services

Website: [DORS Maryland](http://DORS.Maryland)

Administrative Offices:

(v) 410-554-9442 or 888-554-0334

2301 Argonne Drive

Baltimore, MD 21218

Office for Blind & Vision Services

(v) 410-554-9277 or toll free 866-614-4780

Email: obvs.dors@maryland.gov

DORS DeafBlind Specialist:

Dr. Leo Yates

Leo.Yates@maryland.gov

DeafBlind Specialist VP: 443-839-0563

Contact Dr. Leo Yates with questions regarding this directory.

To learn more about Deafblindness:

National Center on Deafblindness

www.nationaldb.org

Info topics related to DeafBlindness:

National Center on Deafblindness

www.nationaldb.org/sitemap/

(e.g., assistive technology, education, orientation & mobility, sensory assessments, and more)

Assisted Living

Riderwood Assisted Living

3140 Gracefield Road
Silver Spring, MD 20904
(v) 301-719-5898

Website: [Continuing Care & Assisted Living in Silver Spring, MD | Riderwood \(ericksonseniorliving.com\)](http://ericksonseniorliving.com)

Has several Deaf and hard of hearing persons, as well as some with low vision and visual impairments. This is not available for persons with limited income.

Department of Human Services Office of Adult Services, Project Home

25 South Charles Street
Baltimore, MD 21201
(v) 1-800-332-6347
(tty) 1-800-735-2258

Website: [Continuing Care & Assisted Living](http://ericksonseniorliving.com)

Department of Social Services locations: [Local Offices - Department of Human Services Project Home flier \(PDF\)](#) to be a Home Project provider.

The Project Home program provides supportive family-centered housing for persons with a disability. Case management is also included. Interested persons will want to contact the Department of Social Services to schedule an appointment with a case worker. Participants must be financially eligible. This may be useful for persons with an initial on-set of vision loss or persons who do not have family or community support.

Maryland Department of Health Community Options Waiver Program

201 W. Preston Street
Baltimore, MD 21201-2399
(v) 410-767-6500
(v) 1-877-463-3464

Website: [Pages - Home \(maryland.gov\)](http://maryland.gov)

Medical Assistance Website: [Maryland Medical Assistance Programs](#)

The Community Options (CO) Waiver program is a Medical Assistance program that offers older adults and people with disabilities with services that support in-home or assisted living. Persons must be financially eligible and demonstrate difficulties with activities of daily living. If approved for the CO program following a nurse evaluation, individuals will be assigned a Service Planner (case manager) to plan services which can include in-home services or assisted living. Individuals must be recertified annually. [Click here \(web to flier\)](#) for a flier.

The goal for the CO program is to support persons to live independently in assisted living. Persons who do not meet eligibility for assisted living may likely be qualified for the Community Personal Assistance Services that provides in-home services and supports. Persons are typically referred by the [county's Department of Aging \(webpage to listing\)](#).

Mental Health / Addictions / Human Services

Arundel Lodge, Inc. (ALI) Deaf and Hard of Hearing Program

2600 Solomons Island Rd.

Edgewater, MD 21037

(vp) 443-569-7132

(v) 443-433-5900

Website: [Arundel Lodge | Hope Re-imagined](#)

Offers in-person and telecounseling for persons with low vision (state-wide). Therapists are fluent in ASL. Also, ALI offers behavioral health treatment (both mental health and substance use disorders). Access to psychiatrists with interpreters. Has support services, case management, day program and residential program for Deaf, hard of hearing, and persons who are Deaf and have low vision with mental health conditions.

Community Support Services of the Deaf (CSSD)

7123 Windsor Mill Rd, Suite 100

Baltimore, MD 21244

(vp) 443-348-8256

(v) 410-597-8780

Website: [Community Support Services for the Deaf, Inc. \(cssdinc.org\)](#)

CSSD receives referrals for DDA-funded consumers (MD Developmental Disabilities Administration). Social support, residential housing, ISS (individual support services), and case management. Has support services for DeafBlind and Deaf. CSSD also has a Day Habilitation Program for DeafBlind persons.

Deaf Addiction Services at Maryland (DASAM)

1001 W. Pratt St.

Baltimore, MD 21223

(vp) 443-965-9172

(v) 443-462-3416

Email: LPyles@som.umaryland.edu

Website: [DASAM Website](#)

Accessible virtually for Deaf and low vision, and fully DeafBlind people accessible onsite. ASL interpreters on staff. Access to psychiatrists with interpreters. Offers statewide telecounseling for Deaf and hard-of-hearing persons with low vision. Licensed therapists fluent in ASL and can use tactile in office. Substance use should be primary, mental health secondary.

Maryland Governor's Office of Deaf and Hard of Hearing (ODHH)

Directory List of Mental Health & Rehabilitation Services

Website - List of Providers: [Governor's Office of the Deaf and Hard of Hearing \(maryland.gov\)](#)

Deaf Counseling Center (DCC)

Candance A. McCullough, Ph.D., LCPC

Sharon M. Dushesneau, MA, LCPC

Madeline Davis-Shelton, LCSW-C

Lizabeth R. Katz, LCSW-C

(vp) 240-390-6583

E-mail: info@deafcounseling.com

Website: [Deaf Counseling Center](#)

The DCC offers mental health counseling for Deaf, hard of hearing, and Deaf with low vision. In-person and virtual counseling offered.

Deaf Independent Living Association (DILA)

806 Snow Hill Rd

Salisbury, MD 21804

(vp) 443-365-2645

(v) 410-742-5052

Website: [Deaf Independent Living Association](#)

A human service agency that offers case management, advocacy, limited residential program, employment assistance, and general resources. DeafBlind, low vision, Deaf DDA-funded referrals for support services are required. The Independent living part of DILA for DeafBlind, low vision, Deaf and hard of hearing is available (this is non-staff support), separate from the DDA program at DILA. Support is available for Fredrick, MD.

Jewish Social Services Agency (JSSA)

200 Wood Hill Rd.

Rockville, MD 20850

(v) 240-800-5772

Website: [Jewish Social Services Agency](#)

Human service agency that provides case management, advocacy, counseling, employment services, hospice, and general support. Serves people who are hard of hearing and who are low vision and hard of hearing. Montgomery County only.

Individual Therapists from Psychology Today

[Link to ASL Therapists in Maryland \(webpage to listing\)](#)

Some therapists offer counseling services for DeafBlind persons (low vision). This may work with a Communications Facilitator, a person who can interpret for a DeafBlind person on virtual platforms such as Zoom.

National Deaf Therapy

Website: [National Deaf Therapy](#)

Offers a small directory of providers by state who are Deaf and/or fluent in ASL.

National Domestic Violence Hotline

Deaf Services

(vp) 855-812-1001

(v) 800-799-SAFE (7233)

(text) Text "START" at 88788

Website: [Domestic Violence Deaf Services | The National Domestic Violence Hotline](#)

Deaf services for survivors who are Deaf, DeafBlind, and hard of hearing who experience domestic violence. A Communication Facilitator may be able to assist with requesting support.

Alcoholics Anonymous (AA) and Narcotics Anonymous (NA)

AA Website listing - <http://DeafAA.org> - Home

NA Website listing - [NA Website](#)

AA and NA meetings that provide accessibility for persons who are Deaf. These would be ideal for persons who have low vision and/or who use a communication facilitator.

Medical & State Assistance

Maryland Access Point

(v) 1-844-MAP-LINK (1-844-627-5465)

(v) 2-1-1

Website: [Maryland Access Point](#)

Listing by county: [Local Offices](#)

General health and human services hotline that provides referrals to different agencies and supports. Persons can call through VRS or with a Communication Facilitator.

Maryland Department of Aging

301 West Preston Street, Suite 1007

Baltimore, Maryland 21201

(v) 410-767-1100 or 800-243-3425

(fax) 410-333-7943

Website: [Maryland Department of Aging](#)

[List of agencies \(webpage\)](#) by county

Some of the county agencies serve both seniors and persons with disabilities. They also have resources about caregivers and other support services. They make referrals to the Community Options Waiver Program and Community Personal Assistance Services Program - both Medical Assistance programs through the Department of Health.

**Maryland Department of Health
Developmental Disabilities Administration (DDA)**

201 W. Preston Street
Baltimore, MD 21201-2399
(v) 410-767-6500 or 1-877-463-3464

Website: [Developmental Disabilities Administration](#)

DDA services are for persons with developmental delays, typically with an early on-set before the age of 21. Participants MUST apply before 21 years of age to receive these life-long services. This will be useful for DeafBlind persons who also have a developmental disability.

**Johns Hopkins Hospital
Wilmer Eye Institute**

1800 Orleans St
Baltimore, MD 21287
(v) 410-955-5080

Website: [Johns Hopkins Hospital | Wilmer Eye Institute](#)

Different locations Webpage: [Hospital Locations](#)

Treatment Specialties Webpage: [Treatment Services](#)

This provider administers eye evaluations, treatment, and recommendations.

Low Vision Specialists of Maryland and Virginia

(v) 866-269-3916

Website: [Low Vision Specialists of MD and VA](#)

Multiple Offices Webpage: [Locations](#)

Financial assistance Webpage: [Finance Options](#)

Evaluations are out-of-pocket as Medicare and private insurance are not accepted.

<h2>In-Home and Personal Assistance</h2>
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**Maryland Department of Human Services
Office of Adult Services, In-Home Aide Services**

25 South Charles Street
Baltimore, MD 21201

(v) 1-800-332-6347

(v / tty) 7-1-1

(tty) 1-800-735-2258

Website: [In-Home Aides Services - Maryland Department of Human Services](#)

Department of Social Services locations: [Local Offices - MD Dept of Human Services](#)

In-home assistance for persons with disabilities with laundry, chores, shopping, light cleaning, and activities of daily living. Interested persons will want to contact the Department of Social Services to schedule an appointment to have a caseworker come to the home. Participants must be financially eligible. This may be useful for persons with an initial onset of vision loss.

**Maryland Department of Human Services
Office of Adult Services, Social Services to Adults (SSTA)**

25 South Charles Street
Baltimore, MD 21201

(v) 1-800-332-6347

(tty) 1-800-735-2258

Website: [Social Services to Adults - Maryland Department of Human Services](#)

Department of Social Services locations: [Local Offices - MD Dept of Human Services](#)

The SSTA program provides case management services for vulnerable adults. Participants must be financially eligible. Interested persons will want to contact the Department of Social Services to pursue this option who will then have a social worker complete an assessment. This may be useful for persons with an initial on-set of DeafBlindness and/or DeafBlind persons with other disabilities.

**Maryland Department of Health
Community Options Waiver Program**

201 W. Preston Street
Baltimore, MD 21201-2399

(v) 410-767-6500

(v) 1-877-463-3464

Website: [Maryland Medicaid – offers home and community-based services](#)

Website: [Medical Assistance – Maryland Department of Human Services](#)

The Community Options (CO) Waiver program is a Medical Assistance program that offers older adults and people with disabilities with in-home services and/or financial assistance for assisted living. Persons must be financially eligible. If approved for the CO program following a nurse evaluation, individuals will be assigned a Service Planner (case manager) to plan services. Individuals must be recertified annually. [Click here \(PDF\)](#) for a flier. The goal for the CO program is to support persons to live semi-independently.*

* **Department of Health** (Eligibility Determination Division) – if there is a long delay for their CO Waiver determination, then contact the Office of Constituent Services under the Office of Secretary's office to request an update.

Department of Health Webpage: [Maryland Department of Health Office of the Secretary](#)

Further down the page is an online form - complete it (that you are still waiting for a determination). [Maryland Department of Health MDH Contact Us](#)

Maryland Department of Health
Community Personal Assistance Services

201 W. Preston Street
Baltimore, MD 21201-2399
(v) 410-767-1739 or 1-877-463-3464
Website: [Pages - Community First Choice](#)

The Community Personal Assistance Services program is a Medical Assistance program that offers older adults and people with disabilities with in-home care services when activities of daily living are difficult on their own. Persons must be financially eligible. If approved for the CPAS program following a nurse evaluation, individuals will be assigned a Service Planner (case manager) to plan services to support difficulties with activities of daily living, including nurse monitoring. In some circumstances, family members can be paid for providing the services. Individuals must be recertified annually. [Click here \(PDF document\)](#) for a flier. This may be helpful for persons with an initial on-set of DeafBlindness and/or a DeafBlind person with other disabilities.

Maryland Access Point

(p) 2-1-1
Home Delivered Meals
Website: [Locations across Maryland](#)

Meals on Wheels and other meal delivery services can be received. This may be useful for DeafBlind persons with an initial onset of DeafBlindness or who are Deaf+.

Maryland Department of Aging

301 West Preston Street, Suite 1007
Baltimore, Maryland 21201
(v) 410-767-1100 or 800-243-3425
(fax) 410-333-7943
Website: [MD Department of Aging](#)
Website: [List of agencies \(webpage\)](#) by county

Some of the county agencies serve both seniors and persons with disabilities. They also have resources about caregivers and other support services. They make referrals to the Community Options Waiver Program and Community Personal Assistance Services Program – both Medical Assistance programs through the Department of Health.

Assistive Technology / Equipment

iCanConnect (ICC)

TCS Access

8701 Georgia Ave Suite 510

Silver Spring, Maryland 20910

Contact Person: Lisa Howard (Customer Experience Manager)

Email: lisa@tcsaccess.com

(v) 240-428-1821

Website: [iCanConnect](#)

How to Apply (website): [iCanConnect Application](#)

AT Equipment & Devices (website): [iCanConnect Equipment List](#)

A National DeafBlind Equipment Distribution Program, iCanConnect provides free equipment and training for DeafBlind persons who meet income eligibility guidelines.

Hamilton CAPTEL

Offers equipment and apps

Website: [Hamilton CapTel](#)

Assistive technology equipment distribution program, such as the CapTel phones that displays captioning from the hearing caller. Hamilton also has large screen phones; phones can be adjusted for larger font and background/font contrast.

LS&S

145 River Rock Drive

Buffalo, NY 14207

(v) 800-468-4789

(tty) 866-317-8533

Website of products list: [Products for Deaf-Blind](#)

Offers a wide variety of equipment and assistive technology.

MaxiAids

42 Executive Blvd.

Farmingdale, NY 11735

(v) 800-522-6294

Website: [MaxiAids](#)

Offers AT and equipment for Deaf, hard of hearing, and low vision / blind persons.

myMMX db

Email: Support questions: support@mymmx.com

Contact Person: Bryan yunashko

(v) 773-372-3090

Website: [Accessible RTT and Videophone APPs - myMMX](#)

myMMX db provides accessible RTT (real-time texting) & VRS apps for DeafBlind individuals.

Maryland Department of Disabilities

Telecommunications Access of Maryland (TAM)

Website: [Telecommunications Access of Maryland \(TAM\)](#)

Communication Facilitator (CF) service

Website: [Communication Facilitator Service](#)

During the video call, the communication facilitator, who is a skilled signer, copies sign language from the other video caller and provides visual information to the individual who is DeafBlind through close vision or tactile sign language. Using CFs for telehealth appointments and other virtual meetings are examples of the services the CF provides. For more information, contact Kevin Steffy at kevin.steffy@maryland.gov.

American Foundation for the Blind

1101 Wilson Blvd, 6th Floor

Arlington, VA 22209

(v) 212-502-7600

Website: [American Foundation for the Blind](#)

Website of products: [American Foundation for the Blind | Products](#)

The advocacy organization offers a list of common devices based on preferences.

Employment-Related Services & Vocational Rehabilitation (VR)

Columbia Lighthouse for the Blind (CLB)

8757 Georgia Ave., Suite 805

Silver Spring, MD 20910

(v) 202-454-6400

Email: info@clb.org

Website: [Columbia Lighthouse for the Blind](#)

This program offers limited Support Service Providers / Co-Navigators – call or email for updates. Offers AT training and social support programs. Employment services include job readiness training. Serves Blind and individuals who are blind and hard of hearing.

Blind Industries and Services of Maryland (BISM)

3345 Washington Blvd.

Baltimore, MD 21227

(v) 410-737-2600

(v) 888-322-4567

Email: info@bism.org

Website: [Blind Industries and Services of Maryland](#)

Eastern Shore Division

2240 Northwood Drive

Salisbury, MD 21801

Western Maryland Division

322 Paca Street

Cumberland, MD 21502

This program offers comprehensive independent living skills training and is a community rehabilitation program that includes limited residential services while receiving training. Serves primarily blind people and persons with vision loss who may be hard of hearing.

Division of Rehabilitation Services (DORS)

Office for Blindness & Vision Services (OBVS)

2301 Argonne Drive

Baltimore, MD 21218

(v) 410-554-9277 or toll free 866-614-4780

Email: obvs.dors@maryland.gov

OBVS Website: [OBVS](#)

Request for Services Website: [Request DORS Services](#)

OBVS serves DeafBlind DORS participants and also has the Independent Living Older Blind (ILOB) program, which offers short-term services and/or assistive technology equipment that supports independent living. DORS provides VR employment services for persons with disabilities exploring or actively seeking employment. Pre-Employment Transition Services (Pre-ETS) that explore employment for students with disabilities are also offered. The Business Enterprise Program for the Blind (BEP) trains, licenses, and provides oversight to the operation of successful retail concession, food service, and vending operations in federal and State of Maryland facilities.

Division of Rehabilitation Services (DORS)

Deaf and Hard of Hearing Unit (DHHU)

Dr. Ju-Lee A. Wolsey, Supervisor

1890 North Market Street, Suite 300

Frederick, MD 21701

(v) 410-554-9485

(vp) 240-200-4601

Email: DHHU.DORS@maryland.gov

DHHU Website: [Deaf and Hard of Hearing Unit](#)

Request for Services: [Request DORS Services](#)

The DHHU supports Deaf, hard of hearing, and DeafBlind DORS participants pursuing employment. DORS provides VR employment services for persons with disabilities exploring or actively seeking employment. Pre-Employment Transition Services (Pre-ETS) that explores employment for students with disabilities are also offered. Most DORS participants served by the DHHU will work with Rehabilitation Counselors for the Deaf (RCDs).

Jewish Social Services Agency (JSSA)

200 Wood Hill Rd.
Rockville, MD 20850
(v) 240-800-5772

Website: [Jewish Social Services Agency](#)

Website for Employment Services: [JSSA Employment Services](#)

Employment services include career assessments, job training, employment readiness and search, and job coaching. Human service agency that provides case management and counseling. Serves hard of hearing and low vision people. Montgomery County only.

World Services for the Blind (WSB)

2811 Fair Park Boulevard
Little Rock, AR 72204
(v) 501-664-7100

Website: [World Services for the Blind](#)

The WSB offers VR counseling and guidance for in-person and online. DeafBlind individuals who are hard of hearing may benefit from their program.

Helen Keller National Center (Headquarters)

141 Middle Neck Road
Sands Point, NY 11050
(v) 516-944-8900 x 1299

Email: hkncinfo@hknc.org

Website: [Helen Keller Services](#)

Offers a comprehensive VR program, along with mental health and medical services, and advocacy for DeafBlind persons. Offers in-person services in NY. Has limited virtual services. Accepts out-of-state referrals. Maryland residents should contact the East Central Representative for a referral to the HKNC (Cynthia Ingraham cingraham@helenkeller.org).

American Job Center

Career One Stop

(v) 1-877-US2-JOBS / 1-877-872-5627

(tty) 1-877-889-5627

Email: info@CareerOneStop.org

Website: [American Job Center](#)

Supports persons seeking employment. Has online and walk-in services sites in Maryland. Some accommodations may be provided, as well as a referral to DORS.

Federal Bonding Program

(v) 1-800-233-2258

Website: [Federal Bonding Program](#)

A U.S. Department of Labor program that supports felons who have difficulty finding employment due to their criminal records. The bonding program will provide employers with fidelity bonds to cover any losses by an employee with a criminal background. This may be helpful for persons who are DeafBlind and who have a criminal background.

General Resources for DeafBlind People

Helen Keller National Center (Headquarters)

141 Middle Neck Road

Sands Point, NY 11050

(v) 516-944-8900 x 1299

Email: hkncinfo@hknc.org

Website: [Helen Keller Services](#)

Offers comprehensive VR program, along with mental health and medical services, and advocacy for DeafBlind persons. Offers in-person services in NY. Has limited virtual services. Accepts out-of-state referrals. Maryland residents should contact the East Central Representative for a referral (Cynthia Ingraham cingraham@helenkeller.org).

Helen Keller Regional Network

East Central Representative

Cynthia Ingraham, EdD

14440 Cherry Lane, #214

Laurel, MD 20707

(v) 240-786-6534

(vp) 240-667-7295

(mobile) 516-319-6390

Email: cingraham@helenkeller.org

Website: [Helen Keller Services](#)

Provides advocacy, referrals, consultation, and awareness on behalf of the Helen Keller National Center for this region, which includes Maryland.

Metro Washington Association of the DeafBlind

A social organization established in 1984.

Email: president@mwadb.org

Website to Resources: [Links – Metro Washington Association of the DeafBlind](#)

Offers a list of different resources and plans occasional social gatherings.

**Maryland Department of Disabilities
Telecommunications Access of Maryland (TAM)
Communication Facilitator Service (CFS)**

Website: [Communication Facilitator Service](#)

During the video call, the communications facilitator, who is a skilled signer, copies sign language from the other video caller and provides visual information to the individual who is DeafBlind through close vision or tactile sign language. Using CFs for telehealth appointments and other virtual meetings are examples of the services the CF provides. Also, has a list of Support Service Providers (SSP)/Co-Navigators. For more information, contact Kevin Steffy at kevin.steffy@maryland.gov.

**Connections Beyond Sight and Sound
University of Maryland**

Donna Riccobono, Project Director

1220 Benjamin Building

College Park, MD 20742

(v) 301-405-0482

(fax) 301-314-9995

Email: donnaric@umd.edu

Website: [Connections Beyond Sight and Sound](#)

This DeafBlind project supports Maryland and DC children and young adults with DeafBlindness in their homes, schools, and communities by providing consultation, training, special programs, resources, and technical assistance to families and providers.

Maryland State Library for the Blind & Print Disabled (LBPD)

415 Park Avenue

Baltimore, MD 21201

(v) 410-230-2424 and 800-964-9209

(tty) 410-333-8679

(fax) 410-333-2095

Email: reference.desk@maryland.gov

Website: [Maryland State Library for the Blind & Print Disabled](#)

Books and magazines in Large Print, Digital Talking Book Machine, and Braille delivered either through the U.S. mail or through digital download. Accessible Technology training by appointment. ADA-compliant computer workstations at some libraries.

Social Security Administration (SSA)

Apply for Social Security Benefits Website: [Social Security Administration | Apply](#)

Locate Local Office Website: [SSA Office Locator](#)

Assistance for Completing Application: [SSA | Information for Helping Others](#)

Persons who have not applied for SSDI (Social Security Disability Insurance) or SSI (Supplemental Security Income) can apply for benefits in person or online.

Maryland Governor's Office of the Deaf and Hard of Hearing (ODHH)

100 Community Place

Crownsville, MD 21032-2023

(vp) 443-453-5761

Email: gov.odhh@maryland.gov

Website: [Governor's Office of the Deaf and Hard of Hearing](#)

ODHH is a government office to support the welfare and advocacy for Deaf and hard of hearing people.

Maryland Access Point

(v) 1-844-MAP-LINK (1-844-627-5465)

(v) 2-1-1

Website: [Maryland Access Point](#)

County Offices List: [Connect with A Local Office - Maryland Access Point](#)

General health and human services hotline that provides referrals to different agencies and community supports.

Maryland Department of Aging

301 West Preston Street, Suite 1007

Baltimore, Maryland 21201

(v) 410-767-1100 or 800-243-3425

(fax) 410-333-7943

Website: [Maryland Department of Aging](#)

[List of agencies \(webpage\)](#) by county

Some of the county Departments of Aging serve both seniors and persons with disabilities. They also have community resources about caregivers and other support services (like meal deliveries) whether providing direct services or making referrals.

Disability Information & Access Line (DIAL)

(v) 888-677-1199

ASL Users: [Connect with VRS Here](#)

Website: [DIAL | Home \(acl.gov\)](#)

DIAL helps people with disabilities get connected to COVID testing and information. DIAL also makes referrals to local community resources that support independent living, as well as transportation, housing support, disability rights, and more.

Social Support &/or Support Groups

Christ Church of the Deaf

1040 S. Beechfield Ave.
Baltimore, MD 21229
(v) 410-242-6303
Rev. Lisa Holder
Email: deafumcpastor@gmail.com
Website: [Christ Deaf United Methodist Church](#)

The church is inclusive of DeafBlind persons, offers tactile signing during worship and limited SSPs/co-navigators for church events.

Deaf Shalom Zone

1040 S. Beechfield Ave.
Baltimore, MD 21229
Lead Case Manager – Kathi Jeffries
Email: deafshalomzone@gmail.com
[Deaf Shalom Zone](#)

Case management provider which partners with Christ Church of the Deaf. Case management services and food distribution program for Deaf, hard of hearing, and DeafBlind persons from Christ Church and the community.

Maryland Washington Association of the Deaf and Blind (MWADB)

Email: president@mwadb.org
[Maryland Washington Association of the Deaf and Blind](#)

Hosts DeafBlind social events and shares resources. Is a chapter of the American Association of DeafBlind.

Maryland Deaf Community Center (MDCC)

P.O. Box 4131
Frederick, MD 21705
(vp) 240-560-5028
Email: info@deafmdcc.org
Website: [MDCC](#)

A resource center for Deaf and hard of hearing people. It includes events and activities for DeafBlind people in Maryland.

Maryland Deaf Senior Citizens

Margaret Schweinhaut Senior Center

1000 Forest Glen Road

Silver Spring, MD 20901

Website: [Maryland Deaf Senior Citizens](#)

Has monthly social gatherings that include Deaf, hard of hearing, and Deaf people with low vision and/or visual impairments. Third Thursday, 10 am to 3 pm.

DeafBlind Camp of Maryland, Inc.

1040 S. Beechfield Ave

Baltimore, MD 21229

www.DeafBlindcampofmd.org

Website: [Deaf-Blind Camp of Maryland | Facebook](#)

Annual week-long camp for DeafBlind adults near Annapolis, Maryland. Provides social and recreational activities. SSPs/Co-Navigators are assigned to the DeafBlind camper. Offers scholarships as well.

Front Porch**Well Connected**

800 N Brand Blvd Floor 19

Glendale, CA 91203

(v) 877-797-7299

(v) 800-233-3709

Email: connections@frontporch.net

Website: [Front Porch](#)

A program to connect seniors over 60 years old with disabilities, including persons who are blind or have low vision with some hearing loss to be connected via video conferencing and by phone. Offers a low vision support group and a peer support for blind persons in which hard of hearing and blind persons can participate. Other group activities are also available which may be accessible with the use of a communication facilitator. Large print, Braille, and audio are available.

Low Vision Specialists in Maryland and Virginia**Sight Loss Support Group**

(v) 866-269-3916

info@lowvisionmd.org

Website: [Sight Loss Support Group of Baltimore and Beyond Provides Hope](#)

The provider hosts a support group via Zoom. Ideal for persons with low vision and are hard of hearing.

Hadley

700 Elm Street
Winnetka, IL 60093
(v) 800-323-4238
info@HadleyHelps.org
Website: [Hadley](#)

An online organization that supports older adults adjust to vision loss. Has materials for use by phone, online, or by mail. Might be helpful for persons with vision loss and have hearing loss.

American Society for Deaf Children (ASDC)

PO Box 23
Woodbine, MD 21797
(v) 800-942-2732
Email: info@deafchildren.org
Website: [American Society for Deaf Children](#)

ASDC offers a plethora of resources that includes camps that will accept campers with some vision loss. Check the Resources tab on the website for more information.

National DeafBlind Organizations

American Action Fund for Blind Children and Adults

1800 Johnson Street
Baltimore, MD 21230
(v) 410-659-9315
Email: actionfund@actionfund.org
Website: [American Action Fund for Blind Children and Adults](#)

Offers programs and services to blind and DeafBlind people mostly without cost and always with an emphasis on Braille. They emphasize the importance of independence, Braille literacy, tactile fluency, and equality for the blind.

American Association of the DeafBlind (AADB)

PO Box 12222
Silver Spring, MD 20908
Email: aadb-info@aadb.org
Website: [American Association of the DeafBlind](#)

An advocacy organization that supports the inclusion and empowerment of DeafBlind persons. Their websites has resources and information as well.

American Council of the Blind

225 Reinekers Lane, Suite 660

Alexandria, VA 22314

(v) 800-424-8666

Email: info@acb.org

Website: American Council of the Blind

Website of Sight and Sound Committee: American Council of the Blind | Committee

The ACB has the Sight and Sound Impaired Committee and an advocacy organization.

Helen Keller National Center (Headquarters)

141 Middle Neck Road

Sands Point, NY 11050

(v) 516-944-8900 x 1299

Email: hkncinfo@hknc.org

Website: Helen Keller Services

Helen Keller National Center (HKNC) promotes the quality of life for individuals who are DeafBlind. Offers specialized employment and rehabilitation services to individuals with combined vision and hearing loss. Maryland residents should contact the East Central Representative for a referral to the HKNC (Cynthia Ingraham cingraham@helenkeller.org).

National Family Association for DeafBlind (NFADB)

PO Box 1667

Sands Point, NY 11050

(v) 800-255-0411

(fax) 516-883-9060

Email: info@nfadb.org

Website: National Family Association for DeafBlind

NFADB is an advocacy organization for families and their DeafBlind family members.

National Center on DeafBlindness (NCDB)**Teaching Research Institute**

Western Oregon University

45 N. Monmouth Avenue

Monmouth, OR 97361

(v) 800-438-9376

(tty) 800-854-7013

E-mail: info@nationaldb.org

Website: National Center on DeafBlindness

As a national technical assistance center, NCDB works with state DeafBlind projects and other partners to improve educational results and quality of life for children who are DeafBlind and their families.

National Federation of the Blind (NFB)

Jernigan Place
200 East Wells Street
Baltimore, MD 21230
(v) 410-659-9314 – Voice
Email: pmaurer@nfb.org
Website: [National Federation of the Blind](http://NationalFederationoftheBlind.org)

DeafBlind Division of NFB
T-Mobile IP Relay: 661-249-9715
Home: 661-868-9647
Email: mmines@mauricemines.org
Mailing List: [NFB-DB Info Page](#)

NCDB is an advocacy organization that takes part in a network of projects for children and youth with DeafBlindness that includes state DeafBlind projects in every state.

Center for Deaf-Blind Persons, Inc.

8306 W. Lincoln Ave.
West Allis, Wisconsin 53219
(v) 414-481-7477 voice/tty/DBC
Email: info@deaf-blind.org
Website: [Center for Deaf-Blind Persons | Resources](http://CenterforDeaf-BlindPersons.com)

Based in Wisconsin, it has an extensive list of national resources for DeafBlind persons.

Library & Reading Services

Hadley

700 Elm Street
Winnetka, IL 60093
(v) 800-323-4238
Email: info@HadleyHelps.org
Website: [Hadley](http://Hadley.org)

An online organization that supports older adults to adjust to vision loss. Has materials for use by phone, online, or by mail. Might be helpful for persons with vision loss and who have hearing loss.

Maryland State Library for the Blind & Print Disabled (LBDP)

415 Park Avenue

Baltimore, MD 21201

(v) 410-230-2424 and 800-964-9209

(tty) 410-333-8679

(fax) 410-333-2095

Email: reference.desk@maryland.gov

Website: [Maryland State Library for the Blind & Print Disabled](#)

Books and magazines in Large Print, Digital Talking Book Machine, and Braille delivered either through the U.S. mail or through digital download. Accessible Technology training by appointment. Has ADA-compliant computer workstations.

National Federation of the Blind – Newsline

Jernigan Place

200 East Wells Street

Baltimore, MD 21230

(v) 410-659-9314 – Voice

Email: pmaurer@nfb.org

Website: [National Federation of the Blind](#)

Subscriptions to various news: [NFB-NEWSLINE® | National Federation of the Blind](#)

Phone Option: [Phone Instructions | National Federation of the Blind](#)

The Newsline offers free audio and Braille services with access to newspapers and some magazines for both adults and children. Ideal for persons who are blind or visually impaired and hard of hearing who use Captel phones (captioning).

Bookshare

3790 El Camino Real #1072

Palo Alto, CA 94306

(v) 650-352-0198

Website: [Bookshare](#)

Books are offered in multiple formats including Braille, large font, audio books (to be used with assistive listening devices), and more.

The Metropolitan Washington Ear, Inc.

12061 Tech Road

Silver Spring, MD 20904

(v) 301-681-6636

(fax) 301-625-1986

Email: information@washear.org

Website: [Metropolitan Washington Ear](#)

Application: [Other Services](#)

Free reading and listener services. Ideal for DeafBlind persons who are hard of hearing.

Library of Congress

National Library Service for the Blind and Print Disabled

Mailing address: 101 Independence Ave., SE
Washington, DC 20540-4960

Street Address: John Adams Building
120 2nd St., SE
Washington, DC 20002
General email: nls@loc.gov

Ask a Librarian: nlsref@loc.gov
BARD Support: nlsdownload@loc.gov
BEP Currency Reader: Meaningful.Access@bep.gov
Braille Information: braille@loc.gov
Music Section: nlsm@loc.gov
Overseas Service: nlsoverseas@loc.gov
Patron Announce Listserv: nlspes@loc.gov
(v) 202-707-5100
(v) Toll-free: 800-424-8567

Offers a variety of library resources, some of which can be shipped, downloaded, or done by electronic means.

Orientation and Mobility

American Printing House for the Blind

(v) 800-232-5463
Email: connectcenter@aph.org
Website: [APH ConnectCenter](http://APH.ConnectCenter)
Website: What is Orientation and Mobility? - ConnectCenter

Offers an overview of orientation and mobility, and support for independence.

Academy for Certification of Vision Rehabilitation & Education Professionals (ACVREP)

4380 N. Campbell Ave, Suite 200
Tucson, AZ 85718
(v) 520-887-6816
Website: Academy for Certification of Vision Rehabilitation & Education Professionals
Website: COMS Certification Handbook
Website: Certificate Directory (verify or locate O & M Specialists by state)

Provides information and education for how to become a Certified O&M Specialist (to train the use of white cane and navigation in the home and community).

Association for Education & Rehabilitation of the Blind & Visually Impaired (AER)

5680 King Centre Drive, Suite 600

Alexandria, VA 22315

aer@aerbvi.org

Website: [Association for Education and Rehabilitation of the Blind and Visually Impaired](#)

Website: [AER Orientation and Mobility](#)

Website: [DC-MD AER Chapter](#) (local chapter)

AER is a professional organization for service providers for persons with vision loss. AER provides professional development via face-to-face conferences, virtual offerings and publications to strengthen the knowledge, skills and abilities of professionals within the field. DeafBlind users would likely need interpreters or tactile interpreters.

Division of Rehabilitation Services (DORS)

Office for Blindness & Vision Services (OBVS)

2301 Argonne Drive

Baltimore, MD 21218

(v) 410-554-9277 or toll free 866-614-4780

Email: obvs.dors@maryland.gov

Website: [Independent Living Older Blind](#)

Website: [Request DORS Services](#)

DORS can provide orientation and mobility training with other support services to DORS participants as a part of VR employment services or in conjunction with other services such as their Independent Living Older Adult program (ILOB).

Co-Navigator / Support Service Providers

Maryland Department of Disabilities

Telecommunications Access of Maryland (TAM)

Website: [Telecommunications Access of Maryland](#)

Website: [Communication Facilitator Service](#)

Offers equipment, the 7-1-1 relay, training of equipment, DeafBlind relay, and advocacy. DeafBlind relay users can contact the coordinator, Kevin Steffy, at kevin.steffy@maryland.gov. for more information. He has a list of some co-navigators/SSPs in Maryland.

Deaf Shalom Zone

1040 S. Beechfield Ave.

Baltimore, MD 21229

Lead Case Manager – Kathi Jeffries

Email: deafshalomzone@gmail.com

Website: [Deaf Shalom Zone](#)

Case management provider which partners with Christ Church of the Deaf. Case management services and food distribution program for Deaf, hard of hearing, and DeafBlind persons from Christ Church and community. Offers limited Co-Navigator/SSP services in the Baltimore area.

Columbia Lighthouse for the Blind (CLB)

8757 Georgia Ave., Suite 805

Silver Spring, MD 20910

(v) 202-454-6400

Email: info@clb.org

Website: [Columbia Lighthouse for the Blind](#)

Website: [Support Service Provider](#)

Their headquarters is in Washington, DC. Offers limited Support Service Providers / Co-Navigators. Offers AT training and social support programs. Employment services include job readiness training. Serves Blind and individuals who are blind and hard of hearing. Check with CLB for current availability.

National Federation of the Blind (NFB)

Website: [Training Tips for Support Service Providers | NFB DeafBlind Division](#)

The NFB has information about SSPs and also provides them for their conferences.

E-Learning & Education about DeafBlindness

Helen Keller's Learning Center

Website: [Classes – Helen Keller Services](#)

Helen Keller Services has an e-learning library for individuals, families, and professionals who work with persons who are DeafBlind. Some materials are also available in Spanish. Courses and webinars have a small fee.

University of Kentucky**Online DeafBlind Graduate Certificate**

(v) 833-855-3276

Website: [DeafBlind Certificate Program](#)

Website: [Online Graduate Certificate \(No degree\) in DeafBlind](#)

University of Kentucky has an online certificate program for professionals working with persons who are DeafBlind. Program is 12 credits.

University of South Dakota

South Dakota DeafBlind Program

(v) : 800-658-3080 (Voice/TTY) or 605-357-1439

Contact Person: Amy Scepaniak

Email: Amy.Scepaniak@usd.edu

Website: [DeafBlind Program | University of South Dakota \(usd.edu\)](#)

A 4-course college program for providers who serve DeafBlind persons under the age of 21. Through a collaboration between the University of South Dakota, the South Dakota DeafBlind Project, and the National Center on DeafBlindness, online professional development courses were created and are offered online.

Northern Illinois University

DeafBlind VR Services Graduate Certificate

1425 W. Lincoln Hwy

DeKalb, IL 60115

(v) 815-753-1000

Website: [Northern Illinois University | Deaf-Blind Rehabilitation Services](#)

Northern Illinois University offers an online graduate certificate program in DeafBlind Vocational Rehabilitation Services.

Perkins School for the Blind

DeafBlind Program

175 North Beacon Street

Watertown, MA 02472

Website: [Perkins e-Learning](#)

Perkins offers free and paid online courses. Perkins is a premier school for DeafBlind children.

Eschenbach Academy

Tel: 800-487-5389

Fax: 888-799-7200

info@eschenbach.com

Website: [Free Educational Webinars | Eschenbach Optik Vision Aids](#)

Website: [Eschenbach Academy](#)

A free e-learning platform to learn about low vision and helpful assistive technology. Webinars are available. Participants will need to register to gain access to courses.

Texas Technical Institute
Department of Special Education
2625 Memorial Circle
Lubbock, TX 79409-1030
(v) 806-742-2787
Website: [Texas Tech Graduate School](#)

O&M Coordinator
Contact: Nora Griffin-Shirley, Ph.D.
(v) 806-834-0225
Email: n.griffin-shirley@ttu.edu

DeafBlind Coordinator
Contact: Phoebe Okungu, Ph.D.
(v) 806-834-0286
Email: phoebe.okungu@ttu.edu

TTI offers a hybrid graduate program in the Orientation & Mobility program (27 credits) and DeafBlindness Program (15 credit certificate).

Connections Beyond Sight and Sound

University of Maryland
Donna Riccobono, Project Director
1220 Benjamin Building
College Park, MD 20742
(v) 301-405-0482
(fax) 301-314-9995
Email: donnaric@umd.edu
Website: [Archived Webinars - Connections Beyond Sight and Sound](#)
Website: [Connections Beyond Sight and Sound](#)

The DeafBlind Project supports Maryland and DC children and young adults with DeafBlindness in their homes, schools, and communities by providing consultation, training, special programs, resources, and technical assistance to children and their families and providers. Connects Beyond Sight and Sound has recorded webinars and presentations on a variety of topics related to DeafBlindness.

Services for Children and Youth Who are DeafBlind

American Society for Deaf Children (ASDC)
PO Box 23
Woodbine, MD 21797
(v) 800-942-2732
Email: info@deafchildren.org
Website: [American Society for Deaf Children](#)

ASDC offers a plethora of resources that includes camps, online classes, and more.

**Division of Rehabilitation Services (DORS)
Office for Blindness & Vision Services (OBVS)
Pre-Employment Transition Services (Pre-ETS)**

2301 Argonne Drive
Baltimore, MD 21218
(v) 410-554-9277 or toll free 866-614-4780
Email: obvs.dors@maryland.gov
Website: [OBVS](#)
Website: [Pre-Employment Transition Services](#)
Website: [Request DORS Services](#)

Pre-ETS services are for DORS participants who are transitioning youth where services are generally short term in nature and cover introductory topics emphasizing exploration and preparation for employment and/or post-secondary education. DORS works collaboratively with Project SEARCH (www.seeconline.org/project-search/), a model to support participants with significant intellectual disabilities.

Maryland School for the Blind

3501 Taylor Avenue
Baltimore, MD 21236
(v) 410-444-5000 (Main)
Email: info@mdschblind.org
Website: [Maryland School for the Blind](#)

Serves DeafBlind students (K-12) and offers resources.

Maryland State Department of Education (MSDE)

Website: County Schools [Local School Systems](#)

DeafBlind students who participate in education at a school in their community can receive technical assistance from Connections Beyond Sight and Sound, the DeafBlind Project for Maryland to receive recommendations and consultations.

**Connections Beyond Sight and Sound
University of Maryland**

Donna Riccobono, Project Director
1220 Benjamin Building
College Park, MD 20742
(v) 301-405-0482
(fax) 301-314-9995
Email: donnaric@umd.edu
Website: [Connections Beyond Sight and Sound](#)

This DeafBlind Project supports Maryland and DC children and young adults with DeafBlindness in their homes, schools, and communities by providing consultation, training, special programs, resources, and technical assistance to children and families.

Maryland School for the Deaf (MSD)

Website: [Maryland School for the Deaf](#)

Frederick Campus:
101 Clarke Place
Frederick, MD 21705
(v) 240-575-2966

Columbia Campus:
8169 Old Montgomery Rd
Ellicott City, MD 21043
(v) 410-696-7449

MSD is a bilingual community of English and ASL. Students who are Deaf or hard of hearing and who have low vision may be a good fit for MSD. Contact the school for more information.

**Perkins School for the Blind
DeafBlind Program**

175 North Beacon Street
Watertown, MA 02472
Website: [Perkins DeafBlind](#)

Perkins is a leading institution in blind academia. Perkins has a DeafBlind School that offers comprehensive educational services to students ages 3-22 who are DeafBlind. The education and training of the children incorporate a developmental approach, stressing language and communication development, individualized instruction, and age-appropriate curriculum in a total communication environment.

Governor's Transitioning Youth Initiative (GTYI)

Service Coordination, Inc.
5283 Corporate Dr, Suite 103
Frederick, MD 21703
(v) 301-663-8044 or 888-240-6835
Website: [Governor's Transitioning Youth Initiative](#)

The GTYI program supports students with developmental disabilities from the ages 14 to 21 and assists with their transition to DDA services (Developmental Disabilities Administration). DDA funding is life-long and should be applied for before 21 years old.

Independent Living for Older Blind

**Division of Rehabilitation Services (DORS)
Office for Blindness & Vision Services (OBVS)
Independent Living Older Blind (ILOB)**

2301 Argonne Drive
Baltimore, MD 21218
(v) 410-554-9277 or toll free 866-614-4780
Email: obvs.dors@maryland.gov
Website: [Independent Living Older Blind](#)
Website: [Request DORS Services](#)

Short-term services for DORS participants that can include orientation and mobility training (O & M), Braille training, referrals to community services, assistive technology, and other related independent living skills for DeafBlind and blind persons who are 55 years or older.

**Front Porch
Well Connected**

800 N Brand Blvd Floor 19
Glendale, CA 91203
(v) 877-797-7299
(v) 800-233-3709
Email: connections@frontporch.net
Website: [Front Porch](#)

A program to connect seniors over 60 years old with disabilities, including persons who are blind or have low vision with some hearing loss to be connected via video conferencing and by phone. Offers a low vision support group and a peer support for blind persons. Other group activities are also available. Has Large print, Braille, & audio.

Hadley

700 Elm Street
Winnetka, IL 60093
(v) 800-323-4238
Email: info@HadleyHelps.org
Website: [Hadley](#)

An online organization that supports older adults to adjust to vision loss. Has materials for use by phone, online, or by mail. Might be helpful for persons with vision loss and have hearing loss.

Maryland Department of Aging

301 West Preston Street, Suite 1007

Baltimore, Maryland 21201

(v) 410-767-1100 or 800-243-3425

(fax) 410-333-7943

Website: [Maryland Department of Aging](#)

Website: [List of agencies](#) by county

Some of the agencies serve both seniors and persons with disabilities. They also have resources for caregivers and other support services. They also offer referrals.

Maryland Department of Health**Community Personal Assistance Services**

201 W. Preston Street

Baltimore, MD 21201-2399

(v) 410-767-1739

(v) 1-877-463-3464

Website: [Community First Choice](#)

Website: [Medical Assistance - Maryland Department of Human Services](#)

The Community Personal Assistance Services program is a Medical Assistance program that offers older adults and people with disabilities with in-home care services when activities of daily living are difficult on their own. Persons must be financially eligible. If approved for the CPAS program following a nurse evaluation, individuals will be assigned a Service Planner (case manager) to plan services to support difficulties with activities of daily living, including nurse monitoring. In some circumstances, family members can be paid for providing the services. Individuals must be recertified annually. [Click here \(PDF\)](#) for a flier.

American Sign Language / Pro-Tactile / Intervener

Sign School

Website: [Sign School](#)

Sign School is a free interactive platform with a dictionary, a sign of the day, a downloadable app, games, topics and other learning tools.

Start ASL

916-C W. Burbank Blvd.

Burbank, CA 91506 |

(v) 510-402-5461

Website: [Start ASL](#)

Start ASL offers online courses including one free class, an online dictionary, and Deaf culture. Other resources are also offered. Formal classes can also be arranged.

**Pro-tactile Language Interpreting
National Education Program Research and Resource Center with Deaf Communities (RRCD)**

Richard Woodcock Education Center
Western Oregon University
345 N Monmouth Ave
Monmouth, OR 97361

Email: pli@wou.edu

Website: [Online Learning - PLI](#)

Website for Certificate Program: [Certificate Programs - PLI \(protactilelanguageinterpreting.org\)](http://protactilelanguageinterpreting.org)

Western Oregon University offers a certificate program in Pro-tactile Language Theory along with free modules to learn about PTASL (Pro-tactile ASL). Unfamiliar with PTASL, watch this short [video by Quartz](#) or read [this blog](#) by the Perkins School for the Blind.

**Open Hands, Open Access (OHOA): DeafBlind Intervener Learning Modules
Intervener Training**

National Center on Deafblindness
Teaching Research Institute
Western Oregon University
45 N. Monmouth Avenue
Monmouth, OR 97361

(v) 800-438-9376

(tty) 800-854-7013

E-mail: info@nationaldb.org

Website: [Open Hands, Open Access \(OHOA\): Deaf-Blind Intervener Learning Modules](#)

Website: [NFB | Interveners](#)

Interveners are utilized to work with DeafBlind students, typically in educational settings for grades K-12. This online training program is free for individuals. [Click here](#) for Intervener Competencies which includes an overview of the modules.

ASL Connect through Gallaudet University

(vp) 202-730-2792

Website: [ASL Connect | Gallaudet University](#)

Online ASL courses through ASL Connect. Tuition fees are required.

Transportation

Lyft

Website: [Lyft's commitment to accessibility](#)

Lyft is a self-pay transportation service that is similar to a Taxi service. It is accessible for persons with disabilities including Deaf and blind riders.

Maryland Department of Transportation (MDOT)

Maryland Mass Transit MobilityLink

(v) 410-539-5000

(v) Toll Free: 1.866.RIDE MTA (1-866-743-3682)

(tty) 410-539-3497

(v) Mobility Certification office: 410-764-8181

Email: MTACertification@mdot.maryland.gov

Website: [Mobility | Maryland Transit Administration](#)

Website: [Disability Reduced Fare Program | Maryland Transit Administration](#)

The MobilityLink program is a certified transit service that provides door-to-door service for persons with disabilities. [Click here \(PDF\) for a complete guide about paratransit services.](#) This service is for persons who are unable, for example, to go independently to a bus stop or train station. [Click here \(PDF\)](#) for the application. If receiving O&M training, this may be another area to consider being trained (using MobilityLink). For persons able to ride independently and do not need paratransit services, the Maryland Transit Administration offers discounted disability fares. See the link above.

Uber

Uber ASSIST

Website: [Accessibility | Uber](#)

Website: [Resources for Riders with Disabilities](#)

Uber is a self-pay transportation service, similar to a Taxi service. The Uber ASSIST program is a special program through Uber, a transportation company. Service animals are permitted in these vehicles. Learn more about accessibility from clicking one of the links above.

Filing Complaints / Advocacy / Legal / Abuse

National Association of the Deaf (NAD)

8630 Fenton Street, Suite 202

Silver Spring, MD 20910

(vp) 301-587-1788 (Purple/ZVRS)

(vp) 301-328-1443 (Sorenson)

(vp) 301-338-6380 (Convo)

(tty) 301-810-3182

(fax) 301-587-1791

Website: [National Association of the Deaf](#)

Website: [How to File a Complaint](#)

The NAD is a national Deaf advocacy organization. They provide a list of different entities to learn about the complaint process and how to do so.

Maryland Association of the Deaf (MDAD)

P.O. Box 527
Burtonsville, MD 20866

Website: [Maryland Association of the Deaf](#)

The purpose of MDAD is to preserve, protect, and promote the civil, human, and linguistic rights of Deaf, hard of hearing, and DeafBlind individuals in the state of Maryland. Occasionally, MDAD will advocate for community-wide equity.

Maryland Governor's Office of the Deaf and Hard of Hearing (ODHH)

100 Community Place
Crownsville, MD 21032-2023
(vp) 443-453-5761

Email: gov.odhh@maryland.gov

Website: [Governor's Office of the Deaf and Hard of Hearing](#)

ODHH is a government office and receives complaints about sign language interpreters and agencies. Persons can contact ODHH for their Google form. ODHH often will provide advocacy for community-wide barriers or concerns.

Disability Rights Maryland (DRM)

1500 Union Ave, Suite 2000
Baltimore, MD 21211
(v) 410-727-6352
(v) 1-800-233-7201
(tty) 410-235-5387
(fax) 410-727-6389

Website: [Disability Rights Maryland](#)

DRM is formerly the Maryland Disability Law Center. They provide advocacy services and free legal services to persons with disabilities.

Maryland Legal Aid (MLA)

500 E. Lexington Street
Baltimore, MD 21202
(v) 410-260-1392

Website: [Maryland Legal Aid](#)

Website: [List of MLA Offices by County](#)

Provides free or low-cost legal services including advocacy for the rights of Marylanders including persons with disabilities.

Maryland Guardianship

Website: [Maryland Guardianship | Maryland Courts \(state.md.us\)](#)

Website: [Guardians of Disabled Persons Training Program | Maryland Courts](#)

A resource for DeafBlind individuals who need an appointed guardian through the courts, perhaps individuals who have multiple disabilities.

Maryland Courts

- [List of free and low-cost legal aids and services for different needs](#). Includes a listing about disability rights.
 - [ADA Coordinators by county](#) (requesting accommodations for a court hearing).
 - [Expungement of Criminal Records](#)
-

Adult Protective Services (APS)

(p) 800-917-7383

Website: Maryland Information [Adult Protective Services - MD Department of Human Services](#)

Website: National Information [Help In Your Area - NAPSA](#)

Website: Project Safe [Project SAFE \(Stop Adult Financial Exploitation\) - MD DHS](#)

For some DeafBlind individuals, they may fall under the “vulnerable adult” category and signs of abuse, neglect, or self-neglect should be reported. Callers can call anonymously when reporting abuse or neglect for adults. **Project Safe** is a coalition among 16 agencies and organizations and is a program to stop financial exploitation.

National Domestic Violence Hotline

Deaf Services

(vp) 855-812-1001

(v) 800-799-SAFE (7233)

(text) Text “START” at 88788

Website: [Domestic Violence Deaf Services | The National Domestic Violence Hotline](#)

Deaf services for survivors who are Deaf, DeafBlind, and hard of hearing who experience domestic violence. A Communication Facilitator may be able to assist with requesting support.

Hearing Aids / Audiology / Cochlear Implants Info

Maryland Governor’s Office of the Deaf and Hard of Hearing (ODHH)

100 Community Place

Crownsville, MD 21032-2023

(vp) 443-453-5761

Email: gov.odhh@maryland.gov

Website: [Governor’s Office of the Deaf and Hard of Hearing](#)

Resource Guide: [Resource Guide: Insurance and Financial Assistance on Hearing Aids, Cochlear Implants, and Audiology Services](#)

ODHH is a government office to support the welfare and advocacy for Deaf, hard of hearing, and DeafBlind people. ODHH has created a resource guide that includes a list of some providers, insurance considerations, and financial assistance related to hearing aids and cochlear implants.

VRS / TRS Relay

Maryland Relay

Maryland Accessible Telecommunications (MAT)

(v and tty) 800-552-7724 or 410-767-7253

(vp) 410-801-9618

Email: MAT.Program1@maryland.gov

Website: [Maryland Accessible Telecommunications](#)

- Information about Maryland Relay: [About Maryland Relay](#)
- Information on Relay Service Options: [Stay Connected with MD Relay Options](#)
- Information on Braille TTY: [Braille TTY](#)
- Information on Voice or Hearing Carryover: [HCO \(Hearing Carry-Over\)](#)
- Information on Relay Conference Captioning: [Maryland RCC](#)
- Information on Captioned Telephone: [Captioned Telephone](#)
- Video Webinar on Universal Telecommunications Access Platform: [Universal Telecommunications Access Platform webinar - NASRA \(youtube.com\)](#)
- Apply for MAT equipment: [Maryland Accessible Telecommunications Application](#)
- Internet-Based Relay Providers (IP Relay): [Federal - Internet-Based Relay Providers](#)
- Video Relay Service Providers: [FCC - Video Relay Service Providers](#)
- Communication Facilitator Service: [Communication Facilitator Service](#)

The various Video Relay Services (VRS) and Traditional Relay Service (TRS) providers offer limited services and accessibility options for Deaf, hard of hearing and DeafBlind individuals.

- If individuals use Braille devices, then the Braille TTY through the Traditional Relay may be an option.
- If the individual has some residual vision, then the VRS may be an option, perhaps with the use of a large screen.
- For individuals with residual sight and hearing who can use their voice, then a large screen captioned telephone (Captel) may be useful.

A couple of these options may also work with internet-based relay (TRS). Contacting and making an appointment with the MAT program for demonstrations and device options may be helpful.

MAT (Maryland Accessible Telecommunications) is a department under TAM (Telecommunications Access of Maryland), which is affiliated with the Maryland Department of Disabilities. To explore the Communication Facilitator for tactile signers and/or to become a CF, contact Kevin Steffy kevin.steffy@maryland.gov.

myMMX db

Email: Support questions: support@mymmx.com

Contact Person: Bryan yunashko

(v) 773-372-3090

Website: [Accessible RTT and Videophone APPs - myMMX](#)

myMMX db provides accessible RTT (real-time texting) and VRS apps for DeafBlind individuals.